Leader Toolkit

Your stage of change



We inspire each other to be brave and bold. We learn from setbacks and strive to do better.

Why use this tool

Different people react to change in different ways. Use this tool to understand your response to change and plan your actions to help yourself through the change.

When to use this tool

When you recognise that you are being impacted by a change initiative. Use this tool from the outset of a change and throughout the change.

How to use this tool

- There are four types of reaction and people tend to move through these four stages progressively (See diagram).
 - Look at the diagram and decide which stage of change you are currently in.
- 2. Identify actions that you can take to move **Commitment**.
- 3. Make sure you take note of your actions and check progress regularly.

Tips

- Almost everyone will experience a number of these reactions to different degrees at different times during change.
- The time taken to move through the change stages will depend on the impact of the change and your experience in dealing with change.
- Don't get impatient or try to push yourself through; instead, do what you can to guide yourself positively and sensitively through the change process.

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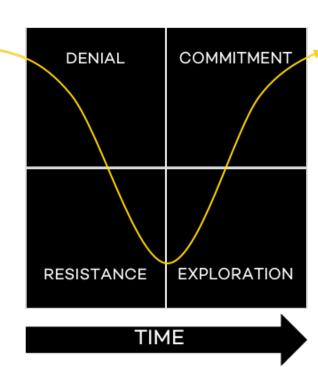


DENIAL

- Withdrawal
- Business as usual
- Focus on past
- · Activity without result

RESISTANCE

- Anger and blame
- Anxiety and depression
- Active obstruction
- Withdrawal



COMMITMENT

- Coordinated efforts
- · Proactive input
- · Committed, looking for the next challenge

EXPLORATION

- Energy and new ideas but lacks focus
- Confusion
- Still learning

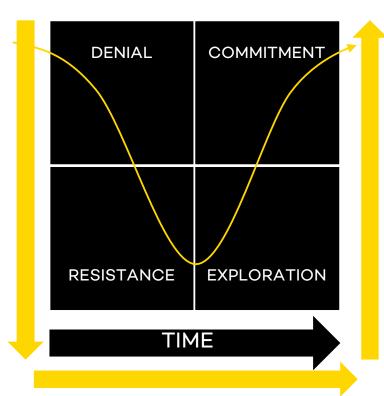
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Use the guide below to identify actions to help move you along towards *Commitment*.

To move on from DENIAL

- Focus on the facts - what is changing and what is not
- Ask questions about the change and what it will mean for you



To move on from **EXPLORATION**

- Get involved
- Take action to prepare yourself for the change

To move on from RESISTANCE

- · Be calm and constructive
- Focus on what you can control and influence
- Ask questions about the change and what opportunities might be

Your stage of change



